

6 August 2010

**High Country Lodge & Backpackers
TWIZEL**

To Whom It May Concern

CRT Real Estate held an overnight conference for 65 agents, management and administration staff in July 2010. High Country Lodge was chosen as our conference venue due to the Lodge's central South Island location, facilities and reasonable rates.

From initial enquiry the team at High Country provided outstanding service, suggesting different options to suit our budget and requirements.

Our main focus was on the team getting together and the facilities at High Country Lodge allowed us to accommodate all for a spit roast dinner in the common room as well as breakfast. All catering was organised by the High Country Lodge and the quality and quantity was of a pleasing standard.

Our team is a mixture of ages and above all we needed to provide warm and comfortable accommodation. The week previous to our arrival in Twizel, the town had experienced a -10 degree frost. The venue was well equipped for the cold and if anything a number of the team found it too warm inside!

Fastidiously clean, a nothing's a problem attitude, reasonable rates and outstanding customer service from the High Country Lodge made this year's real estate conference the best yet. Due to current property market conditions, cost was a huge consideration, and our choice of venue and town proved that one doesn't have to spend a large amount to successfully bring a team together.

In the future, CRT Real Estate would happily host another conference at the High Country Lodge. We have recommended that our other CRT divisions also make use of the facility for training.

Regards

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